

CZ.NIC, z. s. p. o.

Milešovská 5

130 00 Praha 3

Request to remove two-factor authentication

Username:

First and last name:

E-mail:

Phone number:

Select the methods you want to remove:

- ☐ Security key
- ☐ MojeID Klíč (mobile app)
- ☐ Other (OTP, MojeID Autentikátor)

Processing the request removes all two-factor security keys for the selected methods. If all connected keys are removed, access to public administration services will be lost!

In case you want to regain access to public administration services, you will have to go through the whole process again (including the identity verification at the Czech POINT office, if you cannot use another authentication method).

Date and signature of an authorised person (account owner):

The request can be sent in the following ways:

- Via data box - to confirm the identity, the sender must have sender identification enabled. Association's databox ID: h4axdn8.
- A certified signature - verify your signature on the request at the post office or notary and send the original to our association's address (Zákaznická podpora, CZ.NIC, Milešovská 5, 130 00, Praha 3), or with and authorized document conversion.

